

- The Promoter is CIMET Sales Pty Ltd ABN 72 620 395 726. Level 18/570 George Street Sydney, NSW 2000. Energy Switch is powered by CIMET.
- Promotion available on qualifying Energy plan applications made between **2nd December 2024 and 31st March 2025** (“Promotional Period”) and may be withdrawn at any time by Energy Switch. Energy Switch & CIMET retains the right to change or alter the terms of this offer.
- **You (“Customer”) will receive up to \$50 Digital Prepaid Mastercard® (“the Card”) when you successfully Switch & Stay connected for minimum 30 Days to an Electricity Plan via given link below, subject to these Terms and Conditions.**
- **You (“Customer”) will receive up to \$50 Digital Prepaid Mastercard® (“the Card”) when you successfully Switch & Stay connected for minimum 30 Days to a Gas plan via given link below, subject to these Terms and Conditions.**
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- **You (“Customer”) will receive up to \$100 Digital Prepaid Mastercard® (“the Card”) when you successfully Switch & Stay connected for at least 30 Days to a SME Electricity plan via given link below, subject to these Terms and Conditions.**
- **Energy:** Currently available in NSW, ACT, SA, VIC, parts of QLD, TAS & WA (only Gas). Not available in Ergon Area (QLD), NT and embedded networks or non-quotable meters.
- Information on how to qualify to receive the Card/s forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these Terms and Conditions.

Eligibility requirements

- **To be eligible to receive the Card you must connect the Electricity Plan or Gas Plan via the following link: <https://energyswitch.com.au/>**
- **Eligible Recipients will receive the applicable Card/s by email up to 90-120 days after activation of the relevant plan/s.**
- Energy Switch is not liable if any Customer details supplied are incorrect.
- Energy Switch is providing this offer in conjunction with the retail services offered on their platform.
- You must be an Australian resident aged 18 or over. Energy Switch may request you to provide a copy of your valid ID for identification purposes.
- The Promoter reserves the right, at any time, to verify the validity to receive the Card/s and Customer’s information (including the Customer’s identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion.
- Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

- **When the request for a switch or connection cannot be completed or unsuccessful, or a request is made for the cancellation of your Electricity Plan and/or Gas Plan within the first 30 days from the date of activation, you will not be eligible to receive any Card.** There may be additional fees charged to the Customer by the chosen retailer in these events.
- If you transfer your service, you may have to pay a cancellation fee to your existing service provider, and there may be other consequences if you end your existing contract early.
- The Mastercard® Digital Gift Card is issued by 545490 Pty Ltd, ABN 83 648 605 225 trading as Karta Co ('Karta') and distributed by 545490 Ops Pty Ltd. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
- **Redemption of the Mastercard® Digital Gift Card is subject to the standard terms and conditions, which can be found at <https://www.karta.com.au/terms-conditions>**
- **The Mastercard Digital Gift Card requires activation within 30 days from the date of issue.**
- **Once the Mastercard Digital Gift Card is issued, the Mastercard Digital Gift Card can be accessed by using a code used for verifying the recipient's Karta App and/or during the identification verification check, within 60 minutes of receiving the code.**
- If the recipient does not enter the code in time, they can request a new code to be sent.
- **The Mastercard Digital Gift card will expire 90 days after activation.**
- If the Card is unavailable, the Promoter reserves the right to substitute it for a card with equivalent value, subject to directions from a regulatory authority.
- If the offer is not able to be conducted as reasonably anticipated, due to any reason beyond the reasonable control of the Promoter, including but not limited to: technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the extent permitted by law: a. to disqualify any individual; or b. to modify, suspend, terminate or cancel the promotion, as appropriate.
- **Check your Spam/junk email** if you have not received a Mastercard Digital Gift Card in your inbox within 90-120 days after activation of your Electricity or Gas Plan.
- **Mastercard Digital Gift Cards are sent via email from rewards@karta.com.au.**
- This promotion cannot be used in conjunction with any other offer from Energy Switch.

- Energy Switch will transfer your Electricity and/or Gas Plan request and details to retailer
- Energy Switch or the retailer may contact you to clarify any details or discrepancies in the information you provided for your Electricity and/or Gas Plan application.
- **Energy Switch, CIMET and Karta will not honour the Mastercard Digital Gift Cards if it is not redeemed within the timeline.**
- **Energy Switch, CIMET and Karta will not replace, expired, lost, stolen, or deleted Mastercard Digital Gift Cards.**
- Please note that we do not compare all brands in the market, or all products offered by all brands.
- If you have any enquiries regarding your Electricity Plan and/or Gas Plan application, you can email us at energyswitch-support@cimet.com.au
- Energy Switch Terms and Conditions: [Terms and Conditions 1.pdf](#)
- CIMET Terms and conditions: <https://www.cimet.com.au/terms-and-conditions>
- By participating in this promotion, the individual authorises the Promoter to collect, hold, use and disclose their personal information in accordance with Energy Switch privacy policy, including providing such information to third parties such as contractors, service providers, suppliers and where required or authorised by law. Privacy policy can be found at [Privacy Policy 1.pdf](#)
- CIMET Privacy Policy: <https://www.cimet.com.au/privacy-policy>
- Energy Switch Policy: [Privacy Policy 1.pdf](#)